

Department of the Army  
First Region (ROTC)  
United States Army Cadet Command  
Fort Bragg, North Carolina 28310-5000

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Personnel - General

OPEN DOOR POLICY

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Commanding

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PROPONENT: The proponent of this publication is the Commander, First Region (ROTC), US Army Cadet Command. Comments should be sent directly to Headquarters, First Region (ROTC), US Army Cadet Command, ATTN: ATOA-CDR, Fort Bragg, North Carolina 28310-5000.

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1. Proper use of the chain of command is vital in the overall effectiveness of the Army. Effective communication between senior and subordinate personnel within the command is crucial to the proper functioning of all units. Therefore, personnel are expected to use the chain of command when communicating issues and problems to their leaders and commanders.

2. This MOI provides the Open Door Policy of First Region (ROTC). Personnel have a responsibility to ensure their supervisors and commanders are made aware of problems which effect the discipline, morale and effectiveness of the unit. In this region, all commanders and supervisors will have an open door policy. Soldiers, civilians, and cadets will be advised that their chain of command is available to discuss matters that are unable to be resolved through normal channels or are of such

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serious nature that commanders or supervisors need to be involved. Personnel availing themselves of open door policies will do so without fear of reprisal or any adverse action when expressing their concerns.

3. First Region (ROTC) Commander's, Chief of Staff's and Command Sergeant Major's Open Door Policy:

a. Personnel may avail themselves of the Open Door Policy of the Command Sergeant Major, Chief of Staff or Commander.

b. Personnel should first use their Chain of Command. If they do not feel that their grievance or problem was properly resolved or if it is of a personal nature they may request assistance to any of the above without fear of reprisal.

c. Personnel may schedule an appointment through the Command Group secretary at (910) 396-5919. If we are unable to meet face to face in a timely manner with personnel desiring to avail themselves of the open door policy, the matter will be scheduled for the first opportunity or may be discussed by telephone.

4. I want to make it perfectly clear that your request for assistance will be aggressively pursued.